User Testing – Audio File

<https://andrewcmu-my.sharepoint.com/:u:/g/personal/ogursoy_andrew_cmu_edu/EW7N4K0vFDhPgfrZViy1XGYBg8_aHVSI8wDAIocxxP8fOg?e=Tk6w4e>

Notes:

The User was uncertain as to where the SMS checkbox was. Nevertheless, he was able to work out where the checkbox was. He was unsure about where the cupcakes and the cookie tray section were. For this reason, in the future I would either bold, change the colour where it says the name of the product, or give each product paragraph a heading with the name of the product. I made all of the changes proposed by my user: I made a footer available on every HTML page, I made a sticky navigation bar so that the user can see the bar at all times, and I also changed the slide show to be automatic rather than manual.